

Medical Emergencies

- Number for all emergencies is 2222
- In case of medical emergency, the emergency response team will join you at the site of the emergency and will bring the emergency bag
- Emergency Ambulance will also attend
- There is no facility for requesting “one hour”, “two hour” or “four hour” ambulances.
- When a patient is transferred as an emergency , ensure that the receiving hospital is informed and that documentation (transfer letter, copy of Kardex) goes with the patient

Patients requiring transfer to the QEUH for physical health care:

- The referrer calls (8-8 mon-fri and 8-4 sat-sun) 82360 which is the consultant on call for the IAU
- Out-with these hours page medical registrar on 17310
- Similarly if phone line busy (as it often is or delay answering) page the 17310 page holder
- IAU is the clinical area where we should assess your patients other than if they are acutely unwell requiring resus when they will be directed to the ED
- When a patient is transferred , ensure that the receiving hospital is informed and that documentation (transfer letter, copy of Kardex) goes with the patient

Serotonin Syndrome and Neuroleptic Malignant Syndrome

- Be aware of these!
- Information can be found in the Prescriber’s handbook:
- <http://www.staffnet.ggc.scot.nhs.uk/Partnerships/MHP/MHP%20Corporate%20Information/Policies/Documents/MHS%2036%20-%20Rx%20Handbook%202015.pdf>